

My latest.....Bud

SOF Analyst/Business Systems Engineer LII (HOT FILL)

Skybridge Tactical

San Diego, CA

Job Dates: Apply present to 7 APR Anticipated employment start date 20 APR 17.

Location: COMNAVSPECWARCOM/NB CORONADO (NAB site)

Job Title: SOF ANALYST/BUSINESS SYSTEMS ENGINEER LII

Job Number: NSWANALYST-WARCOM N3_040

Travel: Less than 10 percent. Anticipate 2-3 visits to NSW East Coast commands.

Salary: 85 K Annual. Negotiable based on qualifications.

NSW TECH SUPPORT: Team Skybridge (Skybridge Tactical/ARMA/Strategos/Parsons) has job openings for motivated leaders and technicians to support SOF/NSW Operational Forces. We take exceptional pride in providing relevant and qualified SOF Professional Services to the Operational Forces.

General Requirements:

- Possess a valid state driver's license.
- Be able to operate a Personal Computer (PC) with common/standard business software programs. Be proficient in Microsoft Office applications to include Word, Outlook, Excel, and PowerPoint.
- Be able to communicate clearly and effectively with others, both verbally and in writing.
- Enter data into multiple databases accurately

Specific Requirements:

Perform duties in support of COMNAVSPECWARCOM Training and Readiness Department. Execute duties as Senior Business Systems Engineer to support development of NSW business systems such as Naval Special Warfare Training and Readiness Management System (NTRMS). Tasks to include:

- Conduct business systems software engineering to include analysis of business needs and systems flow, and determine data storage and usage requirements while developing solutions to facilitate business work processes.
- Support for all areas of the software development lifecycle to include the development of platforms and features across multiple subsystems, including collaboration in requirements definition, prototyping, design, coding, testing, training, deployment, operations and sustainment support.
- Execute analysis of information and user requirements, designing and debugging software, documenting software, software testing, problem solving, requirements collection, stakeholder collaboration, user support, and system maintenance.

Specific Qualifications:

- Specialized experience is a minimum of FIVE years' current analytic experience within DoD or equivalent US Government agencies, focused on IT Enterprise Systems Integration and Solutions.
- Familiar with DoD/SOF Training and Readiness Systems to include DRRS.
- Bachelor's degree is required.
- Proven FIVE years of web development, modern programming languages including VB.NET and C#.NET, Microsoft (MS) SQL Server and SQL Server Reporting Services (SSRS), MS ASP.NET, MS Internet Information Server, and MS Visual Studio, and the integration of other services and products with a structured query language database server.
- Possess the "SEC +" certification.
- Security Clearance: Active SECRET required.

SkyBridge:

Tactical is a professional services company dedicated to support of the operator. From our roots in Special Operations, we employ small, agile, multifunctional teams to meet our customers' most challenging problems – wherever, whenever, whatever. Our strength is based on an unwavering dedication to strict recruiting standards. We only work with high-character specialists who possess exceptional abilities, and this commitment empowers us to meet the unique demands of government agencies within the Defense, Intelligence, Special Operations Command, and Homeland Security communities. A Service Disabled Vet Owned Company, we take pride in Veteran employment and offer the highest standard of employee benefits programs.

- Acts as the central point of contact relating to all communications dealing with information security. Coordinates information security efforts of all internal groups to ensure credit-union-wide efforts are consistent across-the-board.
- Establishes and maintains strong working relationships with all work units regarding information security matters.
- In conjunction with the Training Department, coordinates information security training for all staff.
- Arranges the work and supervises the engagement of projects conducted by outside security auditors and/or consultants.
- Provides SVP-CTO with relevant KPIs (Key Performance Indicator) metrics. Analyze data to identify gaps and remedies.
- Leads key cross-functional projects by coordinating with internal departments; provides resources and support to bring project to fruition; manages projects to align with timelines and deliverables.

Secondary Accountabilities (5%)

- Serves on assigned committees.
- Manages special projects.
- Performs other duties as assigned.
- Complies with BSA requirements as commensurate with position

Qualifications:

Position Requirement and Qualifications:

Abilities:

Excellent abilities in technical skills, staff relations, communication, analysis, judgment, customer service, decision-making, organization, planning, problem-solving, process management, team-building, and detail-orientation.

Knowledge, Education, Certifications, Licenses:

A degree in Computer Science, Information Systems, Information Engineering or equivalent work experience required. General knowledge relating to staff supervision and HR policies and procedures. Must possess and maintain security certifications applicable to the environment such as CISSP.

Extensive knowledge in the following:

- Security principles and practices;
- Security risk assessment practices, techniques, and methodologies;
- Information security industry regulation, regulatory compliance, and security standards; and,
- International laws, including PCI DSS, SOX, SB1386, FFIEC and NCUA 748 or equivalent.

Experience:

Requires a minimum of seven years of work experience with information systems security and IT Infrastructure in a mid-size company or equivalent, to be able to drive IT initiatives, plans and objectives for assigned area; with a minimum of two years of staff management to gain the necessary knowledge, skills and abilities to handle all aspects of the position or equivalent. Financial institution experience preferred.

Working Conditions and Physical Demands:

Work is performed in a general office environment. This position does not require significant physical efforts. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions of the job. Refer to the Safety & Health Policy found in North Island Credit Union's Employee Handbook & Resource Guide.

The information contained in this job description is not exhaustive of all the duties and responsibilities associated with the job and does not alter or modify the at-will employment relationship that exists between North Island Credit Union and the employee. Additionally, nothing in this job description restricts management's right to assign or reassign duties and responsibilities to this job at any time.

Hiring Manager Charles Lacuesta

www.northislandcu.com

Job Duties:

- Testing of Radio Frequency (RF) Satellite Communications, Joint Tactical Information Distribution System (JTIDS) / Multi-functional Information Distribution System (MIDS), Command & Control (C2) Integration, and Foreign Military Sales (FMS).
- Executes tests and analysis in accordance with the test plan guidance and generates performance reports (e.g. Daily Status Reports, Quick Look Report, and Test Report) and any required Test Observation Reports (TORs).
- Provides technical expertise for the planning/coordination working groups and day to day operations on Multicast TDL J, Unicast TDL J, Satellite TDL J, Link 16, and Link 11 Test & Evaluation (T&E) and development efforts.
- Acts independently to provide technical recommendations and support on Test & Evaluation (T&E) and development related TDL and network programs.
- Acts independently to develop and/or provide input to pre-test and post-test documentation (e.g. Test Plan, Test Procedures, automated scripts, Daily Status Reports (DSR), Quick Look Reports (QLR), and Test Reports).
- Uses independent discretion to evaluate test documentation for technical completeness and accuracy.
- Assists in the development of Tactical Data Link (TDL) test architectures by ensuring preparedness and relevance to assess system and functional requirements.
- Provides flexibility and adaptability to plan and conduct various project testing events in support of Poland, Japan, Morocco, and Saudi Arabia Test & Evaluation (T&E) development and enhancement efforts.
- Providing technical expertise with C4I communication systems and Tactical Data Link Systems (TDLS) in preparation of integration efforts, testing, and/or engineering evaluations.
- Must have operator or maintainer experience with U.S. Navy C4I systems applicable to Navy shipboard Combat Systems, Tactical Data Links, Computer Networks, and associated satellite communications equipment.

How to Apply: To view the full job description and apply online, visit: <https://jobs-tac-eng.icims.com/jobs/1262/tactical-data-link-systems-specialist/job>

C. Software Web Development Specialist

Tactical Engineering & Analysis

San Diego, CA

Requires:

- 3 to 5 years Relevant Experience with the following:
- Competent in Visual Basic, Back-End web development (i.e. ASP/PHP, SQL).
- Experienced in scripting tools, PowerShell, bash, Visual Basic Macros, HTML and PHP.
- Experienced in database development and deployment; MSSQL and MySQL
- Experience in website deployment and web servers: Apache and IIS
- Experience using version control systems such as Git

Job Duties:

- This position includes developing and maintaining Visual Basic Macros, ASP/C#, PHP, and C/C++.
- Duties include bug fixing, adding features, building and deploying releases and documentation.
- This position is expecting the prospect to be comfortable with Linux and Windows environments.
- Under leadership, independently designs and develops software needed by SSC Pacific.
- Maintains current software by adjudicating bug reports and conducting the code analysis and software fixes to resolve reported defects.
- Collaborates with other team members to maintain current software, add new features and create new projects.
- Independently controls the build process and tracks releases to the customer.
- Independently performs root-cause analysis and software corrections for all reported issues related to released software.

How to Apply: To view the full job description and apply online, visit: <https://jobs-tac-eng.icims.com/jobs/1261/software-web-development-specialist/job>

About Tactical Engineering & Analysis: <http://tac-eng.com/about.php>

POC: Jennifer Cassidy, j.cassidy@tac-eng.com

GENERAL PURPOSE:

The purpose of this position is to direct RDN's Resource and Industry Studies (RIS) projects to meet client requirements. RIS work encompasses water rates and resources, energy, technology, base realignment and closure (BRAC), environmental, and regional forecasting, economic impact assessment, and other projects. The position also contributes to HMA and BAH efforts on a part-time basis as needed. The position works with the Managing Director, Director of Business Development, and other Program Managers to develop and execute RDN's business strategy pertaining to RIS project work as well as other areas of RDN expertise.

RESPONSIBILITIES:

The responsibilities of this position are as follows (note that reasonable accommodations may be made to allow differently-abled individuals to perform the essential functions of the job):

- In consultation with clients and project partners, define the scopes of work to be accomplished, the methods to be used, data needs, and economic modeling requirements;
- Schedule the work to be accomplished based on client needs and constraints, including setting dates for project kickoff teleconferences and meetings, data collection, and deliverables;
- Establish internal completion milestones for data collection and other tasks;
- In consultation with other Program Managers, assign staff to specific projects;
- Work with staff to resolve technical and data issues;
- Prepare, review, and/or approve analyses and reports;
- Prepare monthly progress reports as input to invoices;
- Track project cost, schedule, and completion status;
- Take the lead in developing new and repeat business with water agencies, federal government entities, and other existing and potential clients;
- Direct continuous innovation and improvement in the RDN WaterEcon model and data analysis process, including coordinating efforts of staff to implement changes;
- Prepare data for analyses;
- Develop statistical and econometric models for analyses;
- Direct other RDN staff in accomplishing development of RDN regional econometric models for application to HMAs, BRAC, energy, environmental, and other projects;
- Assist Director of Business Development and Managing Director in preparing technical portions of proposals for new work;
- Provide substantive interpretations of contract SOW provisions to Office Administrator as needed;
- Perform limited administrative and overhead functions (e.g., contract administration, travel and meeting planning, etc.);
- Lead and/or contribute to HMA projects as needed;
- Prepare portions of BAH analysis and deliverables as required; and
- Perform other duties to be assigned as work conditions require.

SUPERVISORY DUTIES:

The position does not currently supervise any other RDN staff in a direct-reporting capacity. However, as needed, the position directs the efforts of RDN staff from other departments to accomplish RIS projects. The position is potentially responsible for supervising RDN staff when the RIS work load expands enough to require additional personnel. In that event, all supervisory activities will be performed following applicable RDN policies and in conformance with Federal and state laws.

MINIMUM QUALIFICATIONS:

- Master's degree or doctorate in economics, with particular expertise in natural resource or environmental economics, microeconomics, and statistical analysis techniques, and eight years of progressively responsible, related experience;
- Strong customer, quality, and results orientation;
- Diverse experience in applied economic analysis related to water, housing, energy, industry, environmental, and regional studies;
- Ability to implement improvements and/or modifications to RDN WaterEcon model and analysis procedures;
- Ability to devise rigorous quantitative analytical methodologies and develop new RDN models for applied economic analysis;
- Working knowledge of RDN HMA model, data collection procedures, and analytical assumptions;
- Ability to analyze complex data and develop innovative solutions;
- Ability to work independently towards general results and to devise new methods and meet new conditions for complex jobs;
- Strong planning, organizing, and project management skills;
- Ability to interact effectively at all levels and across diverse client and project-partner cultures;
- Ability to be an effective team member and manage concurrent projects;
- Excellent skills in Microsoft Office, STATA, R, and other statistical software;

Key Responsibilities include, but are not limited to:

- Shape the Material Handling Equipment solutions to fit business objectives in the Supply Chain Warehouse Management domain in the capacity of a business systems analyst.
- Knowledge and ability to use and administer the organization's Material Handling Equipment technology practices, standards and procedures
- Knowledge of organization's total Information Technology (IT) environment.
- Knowledge and understanding of marketplace experience, developments and trends related to the Information Technology (IT) function in the Material Handling Equipment discipline.
- Consult with the business clients to understand and assess business process under review.
- Analyze business processes, fit-gap analysis, inefficiencies and risks to determine appropriate process and system design.
- Optimize and streamline business process and technical solutions.
- Identify gaps between current and future state of business processes and prioritize opportunities to improving processes.
- Lead and facilitate business user meetings to gather process information. Assist others in understanding the flow of information/processes and data through systems.
- Collaborate and provide inputs to the development team during development phase to meet the business needs.
- Knowledge of major tasks, deliverables, formal methodologies and disciplines for delivering new or enhanced applications.
- Knowledge of formal methodologies for planning and executing application development, enhancement or support.
- Applies RUP or Agile project methodologies to the task of requirements gathering and communicating with the project team. Manage and prioritize requirements through the development lifecycle.
- Guides the project team towards the incremental delivery of project releases.
- Facilitates and encourage communication and information flow between end users and the project teams to refine requirements, define the project vision, and develop project goals and roadmaps.
- Identify, analyze and document system requirements (functional and non-functional).
- Oversee the planning and execution of User Acceptance Testing.
- Identify requirements and contribute to end user training materials and procedures when required.
- Perform Data Analysis and Mapping for system conversion and integration efforts.

Qualifications:

- 4 year degree (Information Systems, Computer Science, Business Administration or relational functional field) and/or equivalent combination of education or work experience.
- 5+ years of business analysis and /or functional experience with some experience as a Product Owner on agile software projects. MBA a plus. Domain or Functional knowledge required.
- Significant experience in Retail Supply Chains (specifically Warehouse Management) is desired.
- Experience in Warehouse Management Systems integration with Material Handling Equipment Systems including but not limited to Vocollect, Dematic, Witron is desired.
- Significant experience with Data Analysis is preferred. Demonstrated hands-on knowledge of SQL against any RDMS is a requirement. Oracle, DB2 and Teradata are preferred.
- Demonstrated use of Requirements gathering Tools like Requisite PRO, HP suite and wireframes is highly desired.
- Strong written and verbal communication skills, and ability to communicate effectively and efficiently based on target audience is a must.
- Strong working knowledge of EXCEL and VISIO is a requirement.
- Ability to successfully partner with vendors/agencies and internal stakeholders; ability to work within a cross-functional team environment where teams are sometimes located remotely.
- Strong ability to prioritize and resolve technical issues within the broader project team.
- Strong technical skills in analyzing functional business processes, process modeling, business modeling tools, developing system solutions and documentation standards
- Strong collaboration skills while working with SME's, senior leaders, IT PMO and business users/ stakeholders to drive business analysis/user requirements.
- Strong negotiation skills when working with business users to develop requirements and defend systems capabilities.
- Ability to multitask and work effectively in a matrix management environment.
- Strong customer service skills and ability to follow through to resolve customer issues.
- Ability to understand client expectations and recognize and resolve issues that may affect delivery.
- Ability to share knowledge and coach and train other business systems analysts.

How to Apply: Interested candidates are encouraged to submit a resume by visiting careersatsafeway.com

Diversity is fundamental at Albertsons-Safeway. We foster an inclusive working environment where the different strengths and perspectives of each employee is both recognized and valued. We believe that building successful relationships with our customers and

Case Management Staff - 17001D1
Blue Shield of California
Primary Location: Rancho Cordova, CA
Other Locations: El Dorado Hills, CA
Full-time

Description:

Looking for a chance to do meaningful work that touches millions? Come join the hardest working, nonprofit health plan in California and help us shape the future of health care. Blue Shield of California's Mission is to ensure all Californians have access to high-quality care at an affordable price. Blue Shield is focused on improving health care delivery by working closely with providers and making it more accessible, affordable and customer-centric. Being a mission-driven organization means we do much more than serve our 4 million members: we were the first health plan in the nation to limit our annual net income to 2 percent of revenue and return the difference to our customers and the community, and since 2005 we have contributed more than \$325 million to the Blue Shield of California Foundation to improve community health and end domestic violence. We also believe that a healthier California begins with our employees, so we provide them with resources to develop and maintain a healthy lifestyle through our award-winning wellness program, Wellvolution.

We're hiring smart thinkers and doers who want to work for a leader and innovator in the challenging, ever-changing healthcare space. Come and help us make health care better for everyone.

Case Managers perform a blended function of utilization management (UM) and case management (CM) activities demonstrating clinical judgement and independent analysis, collaborating with members and those involved with members care including clinical nurses and treating MDs. Determines develops and implements the plan of care based on accurate assessment of the member and current or proposed treatment plan in cases of: member inquiry, triage hub, chronic conditions, poly-pharmacy, pre-natal care, and voluntary member health assessment, in addition to indication of multiple monthly ER visits. Apply detailed knowledge of Blue Shield of California (BSC) established medical/departmental policies, clinical practice guidelines, community resources, contracting and community care standards to each case. CM care typically lasts three months per member/patient. Requires RN license and CM Certification at all levels. All levels require >80% Inter-Rater Reliability ratings, which test knowledge and skills based on hypothetical situations. Responsibilities: Researches and designs treatment /care plans to promote quality of care, cost effective health care services based on medical necessity complying with contract for each appropriate plan type. Implements discharge (DC) planning activities for medically complex cases. Determines appropriateness of referral for CM services. Provides Referrals to Quality Management (QM), Disease Management (DM) and Appeals and Grievance department (AGD). Conducts member care review with medical groups or individual providers for continuity of care, out of area/out of network and investigational/experimental cases. Manages member treatment in order to meet recommended length of stay. Ensures DC planning at levels of care appropriate for the members needs and acuity. Negotiates with employer groups when contractually required. Assessment: Assesses members health behaviors, cultural influences and clients belief/value system. Evaluates all information related to current/proposed treatment plan and in accordance with clinical practice guidelines to identify potential barriers. Researches opportunities for improvement in assessment methodology and actively promotes continuous improvement. Anticipates potential barriers while establishing realistic goals to ensure success for the member, providers and BSC. Determines realistic goals and objectives and provides appropriate alternatives. Actively solicits clients involvement. Planning: Designs appropriate and fiscally responsible plan of care with targeted interventions that enhance quality, access and cost-effective outcomes. Adjusts plans or creates contingency plans as necessary. Assesses and re-evaluates health and progress due to the dynamic nature of the plan of care required on an ongoing basis. Initiates and implements appropriate modifications in plan of care to adapt to changes occurring over time and through various settings. Develops appropriate and fiscally responsible plan of care with targeted interventions that enhance quality, access, and cost-effective outcomes. Recognizes need for contingency plans throughout the healthcare process. Develops and implements the plan of care based on accurate assessment of the member and current or proposed treatment plan. Assists with precepting responsibilities for new hires and auditing efforts. Additional Transplant CM Duties: Provides clinical input to medical directors. Conducts assessment and quality reviews of the BSC transplant network Current knowledge of transplant service trends.

Qualifications:

Education/Requirements: Current CA RN License. Bachelors of Science in Nursing or advanced degree preferred Certified Case Manager (CCM) or is in process of completing certification when eligible based on CCM application requirements. Demonstrated ability to independently assess, evaluate, and interpret clinical information and care planning. In depth understanding of community resources, treatment options, home health, funding sources and special programs. Extensive knowledge of evidenced based clinical practice guidelines particularly for chronic conditions. Incorporates professional judgment and critical thinking when determining medical necessity that promotes quality, cost-effective care. Working knowledge of regulatory and accreditation standards preferred

B. Healthcare Equipment and Training Consultant
Johnson Service Group
Des Moines, CA
Benefits Offered: Vision, Medical, Dental
Employment Type: Contractor

Johnson Service Group is seeking Implementation Consultants for one of our Key Clients who provides automated healthcare solutions. (The Implementation Consultant will be trained on the customer's solutions.) This position will be based in Des Moines, IA but will involve local and National travel as well as Canada as needed which will be reimbursed.

The Implementation Consultant is primarily responsible for being the product expert and has direct involvement with the implementation of the customer for the solution that has been purchased. They are actively involved in the setup, configuration, database prep, testing, training and go live. The Implementation Consultant will also promote the customer's best practices and clinical workflow discussions.

Responsibilities:

- Works closely with implementation manager and technical teams to execute all activities as outlined in the project plan
- Subject matter expert and product consultant for the customer's solution
- Clinical workflow analysis and consulting based on the customer's solutions which includes clinicians and individual departments (Nursing, Pharmacy, OR, MM, etc.)
- Customer preparation, application and hardware configuration and database requirements and setup
- Provides best practice advice and input for customer process discussions
- Assist with procedural changes needed for the technology change
- Responsible for integrated application testing; provide feedback to analyst on required changes
- Nurse preceptor training
- Provides customer implementation support as needed
- Report implementation activity to the customer's project manager
- Risk escalations to customer's implementation manager or Project Deployment Manager
- Performs required tasks to ensure timely go live and customer satisfaction
- Performs go live support as per the project scope
- Site cleanup: submit and closeout all RMA's for project, return/dispose of all unused implementation materials
- Assist with obtaining customer acceptance
- Assist in Ops to Service handoff document
- Understanding of HL7 standards and the customer's integration services
- Customer and internal communications
- Revenue awareness
- Implementation best practices and job aides
- Maintaining strong industry and product knowledge

Required Knowledge and Skills:

- Excellent interpersonal communication skills with the ability to work well with customers and with employees at various levels
- A self-starter who is able to work independently and follow a detailed plan
- Ability to assist with analysis of training needs and to conduct training session
- Strong knowledge of Microsoft Office applications including Microsoft Project, Word, PowerPoint, and Excel
- Must be able to travel frequently within assigned area
- Must be able to push heavy equipment and have good dexterity for doing routine configuration tasks

Note: The selected individual must have a valid driver license with an acceptable driving record, be able to meet company's insurance coverage requirements and have their own vehicle in acceptable working condition.

Basic Qualifications:

- Associate degree or Professional Certification
- At least 3 years' experience working in healthcare or in a customer support function

Responsibilities

Employee Data and Systems:

- Own all aspects of employee data, initiating changes with HR Service Center (HRSC) and ensuring timely and accurate input of data.
- Ensure compliance and integrity of all HR systems data through various audit processes in cooperation with HR Managers and Corporate HQ
- Maintain, file and update employee personnel records.
- Assist with weekly timesheets, time off request forms, and paycheck distribution
- Run and distribute monthly reports, including headcount, bonus accrual, birthday and other ad hoc requests.
- Initiate separation process, including requesting final check, preparing exit paperwork and scheduling exit interviews.
- Maintain organizational charts.

General HR:

- Provide HR administrative support while ensuring the integrity of confidential and personal information
- Coordinate employee onboarding process, including completion of required paperwork and conducting new hire orientation.
- Answer routine employee questions regarding benefits, payroll and other HR matters.
- Ensure that all notices are in compliance with state and federal law
- Assist HR team in execution of annual HR processes, including annual performance review process, compensation, goal setting, and mid-year reviews.
- Conduct some non-exempt exit interviews.
- Facilitate the effective resolution of routine HR matters and complete other HR tasks as needed.

Employee Recognition & Events:

- Track and coordinate deliverables for our employee recognition program
- Coordinate employee retention initiatives and events for Culver office.
- Provide other support to HR team, as needed.

Recruiting:

- Manage recruiting event logistics including campus presentations and career fairs, conferences, other external events, and internally within our offices
- Schedule and manage interview logistics between candidates and hiring teams for phone screens, video conferences, and on site interviews
- Track recruiting activities, providing candidate status and compiling and updating weekly and ad hoc recruiting reports.
- Screen incoming resumes and conduct phone interviews for high volume non-exempt roles

Qualifications:

- 1-2 years' experience in a professional setting, some HR experience preferred but not necessary
- Excellent organization skills and strong attention to detail
- Demonstrated ability to handle privy and confidential information
- Strong leadership skills
- MS Office proficiency (Word, Outlook, Excel, Power Point, Visio)
- Excellent communication skills, both oral and written
- Candidate should be ambitious, energetic, and a self-starter
- Ability to navigate a high-growth, high volume environment while staying organized and not missing a step on the details. This individual must be able to prioritize multiple functions and tasks while managing time efficiently.
- Experience working with Applicant Tracking Systems required; experience with Taleo or another large scale ATS preferred
- Ability to maintain confidentiality, integrity and professionalism; ability to be customer focused and smile even in stressful situations and escalate issues as appropriate
- Strong team player, collegial and collaborative

We've got you covered:

We offer a comprehensive benefits package that includes:

- Medical, vision and dental coverage
- Fabulous merchandise discount across all Nordstrom brands

Founded in 2009, SendGrid is an industry-disrupting, cloud-based customer communication platform that solves the challenges of reliably delivering emails on behalf of our customers. We deliver over 33 billion emails a month for customers like Airbnb, Spotify, and Uber.

Documentation is a critical part of SendGrid's customer experience. Our users, technical and non-technical alike, rely on our docs to get started, solve problems, and make the most of our products. This is reflected in the numbers: documentation consistently represents 10% of traffic on our website. Great documentation can make or break a customer's experience with SendGrid, and it is a key part of our strategy.

As the Documentation Team Lead at SendGrid, you will write high quality customer friendly documentation to help drive self service and add to a positive customer experience, while also leading other Technical Writers and Documentation Writers. You will ensure that our documentation effectively communicates technical content to non-technical audiences, and gives our developer customers the details they need to integrate with our powerful APIs. You will learn a lot about our product and you will be aware of all new features before they come out.

What You'll Do:

- Live by and champion our cultural values of Happy, Hungry, Honest, and Humble
- With assistance from leadership, handle 1 on 1 and quarterly reviews with the team, providing mentorship and feedback
- Lead the Documentation Writing team, helping them to be fulfilled, happy, and efficient in everything they do through constant feedback and mentorship
- Take a servant leader approach to leading your team, always exemplifying the idea of working in the customer's best interest
- Expect and deliver the best in what you do
- Maintain and improve all of the customer-facing documentation
- Continue to keep SendGrid's documentation one of the best docs and developer experiences in the SaaS community, by identifying current customer pain and multiple opportunities for how to solve or alleviate their pain
- Have no reservations or shyness about asking every single question that you think of about SendGrid or the product
- Work with multiple people across many geographically distributed teams to be a resource of knowledge and helpfulness to anyone in the company who needs it
- Manage and maintain the team's workflow and Kanban backlog
- Help us implement and improve content style guides
- Be willing to get real friendly with Git and Jekyll
- Identify processes that are not working well, make suggestions for improvement, implement in an appropriate way, and communicate the changes to the appropriate people
- Willingness to manage or perform customer testing within the current documentation to identify ways to improve this product
- Negotiate delivery timelines with multiple dependencies in a dynamic team environment with short turnaround times, developing and maintaining a high quality code base
- Identify processes that are not working well, make suggestions for improvement, implement as needed, and communicate the changes to the appropriate people
- Manage your team's quarterly and sprint planning, communicating current status with your PM and across the organization, adjusting your schedule to account for new and shifting priorities while clearly communicating the downstream impact to your committed projects and timelines
- Manage Documentation team process and delivery communications with the rest of the company via the team's points of contact on the various customer facing and engineering teams
- We're an agile, fast growing company and this job description isn't meant to be a complete list of your qualifications or all of the things you'll do

About You:

- You must be an empathetic human who can quickly identify and have a consistent desire to do whatever it takes to fix current customer pain
- Love to write documentation, articles, and blog posts that customers will be happy to read and use
- A love for grammar and punctuation with a teacher's heart for others who are not blessed with your experience and skills
- 5+ years experience producing technical documentation for a SaaS product or application where you've interfaced with developers, with at least 1 year experience in team leadership or management
- A deep and personal understanding of what an API is, how it works, and what developers are looking for from API documentation
- An appreciation for being part of a fast-paced, constantly iterative, and agile environment
- A relentless passion for creating industry leading products and the highest quality customer experience

experience including: planner, estimator or shipbuilding specialist roles at Supervisor of Shipbuilding, Conversion and Repair commands, Regional Maintenance Centers, Navy Central Planning Activities, Planning for Engineering and Repair Activities, and public or private shipyards.

Security Clearance: The candidate must be able to obtain and maintain a DoD Confidential security clearance and be able to obtain a Common Access Card (CAC).

B. HT-243 Planner/Estimator (Naval Ship Repair) Everett, WA

HireTech

Everett, WA

<http://www.hiretech.us/jobs/view/ht-239-planner-estimator-naval-ship-repair/>

Job Description:

Reports to the Supervisory Planner/Estimator. Responsibilities include taking all ship's force, Alteration Installation Team (AIT), and shipyard work, including service and repair routines, modernization and preventative maintenance actions, and presenting as work requirement statements at the SWLIN and Line Item level. This is currently recognized as a prime function of the Planning Activity organization, and ultimately results in the development and issuance of an availability specific, integrated specification work package. Provides detailed cost estimates, to the paragraph and trade level, for developed work specifications and new work written by planners. Maintains and manages the cost estimating guide. Must be experienced in NMD-R. Candidate will also be responsible for quality review of planning products to ensure comprehensive definition of all aspects of the work request; including boundaries, scope, interferences, technical requirements, quality assurance requirements, material cost and ordering specifications, definition of trade skills necessary and detailed material and man hour cost estimates. Applicant will be required to review engineering design plans, design concepts and proposals for adequacy, test specifications and fabrication and installation methods and processes. This position requires a thorough understanding of the Joint Fleet Maintenance Manual (JFMM), ship repair planning and estimating requirements, U.S. Navy surface ship maintenance and modernization planning processes, use of the Navy Maintenance Database and use of the Validation, Screening and Brokering (VSB) automated information system.

Job Requirements:

The candidate must have five or more years experience with developing production planning documents and estimates for work executed at U.S. Navy depot level surface ship maintenance and modernization facilities. It is preferred that the candidate has experience including: planner, estimator or shipbuilding specialist roles at Supervisor of Shipbuilding, Conversion and Repair commands, Regional Maintenance Centers, Navy Central Planning Activities, Planning for Engineering and Repair Activities, and public or private shipyards.

Security Clearance: The candidate must be able to obtain and maintain a DoD Confidential security clearance and be able to obtain a Common Access Card (CAC).

C. HT-246 Supervisory Planner/Estimator (Naval Ship Repair)

HireTech

San Diego, CA

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Job Description:

The candidate will provide direct supervision for work specification and estimate development in support of tasks related to U.S. Navy surface ship repair and modernization planning, material procurement, and availability planning services. Candidate assigns tasks according to trade discipline and experience level of subordinate planner/estimators. Sets product development priorities and monitors progress to ensure timely delivery of planning products. Candidate will be responsible for quality review of planning products to ensure comprehensive definition of all aspects of the work request; including boundaries, scope, interferences, technical requirements, quality assurance requirements, material cost and ordering specifications, definition of trade skills necessary and detailed material and man hour cost estimates. Applicant will be required to review engineering design plans, design concepts and proposals for adequacy, test specifications and fabrication and installation methods and processes. This position requires a thorough understanding of the Joint Fleet Maintenance Manual (JFMM), ship repair planning and estimating requirements, U.S. Navy surface ship maintenance and modernization planning processes, use of the Navy Maintenance Database and use of the Validation, Screening and Brokering (VSB) automated information system.

A. Financial Manager Level II

Skybridge Tactical

Coronado, CA

Travel: Minimal travel anticipated.

Salary: Negotiable based on qualifications

NSW FM ANALYST:

Team Skybridge has job openings for motivated leaders and technicians to support SOF/NSW Financial Management, Training, Administration and Combat Service Support Operations. We take exceptional pride in providing relevant and qualified SOF Professional Services to the Operational Forces.

Job Dates: Apply present to 01 May 2017. Anticipated employment start date 15 May 2017.

Location: Naval Base Coronado/NSW Center

Job Number: NSWFM ANALYST-NSWCEN-035

Note: PART TIME. 20-25 HOURS WEEKLY

General Requirements:

- Be able to operate a Personal Computer (PC) with common/standard business software programs. Be proficient in Microsoft Office applications to include Word, Outlook, Excel, and PowerPoint.
- Be able to communicate clearly and effectively with others, both verbally and in writing. Be able to work in an environment that is fast-paced, completing multiple tasks and meet stringent timelines.
- Specific Requirements:
- The contractor shall perform duties in support of NSWCEN's budget and financial management, analysis, and reporting for NSWCEN's Total Obligation Authority (ToA). Assist Government personnel in performing oversight and monitoring execution of NSWCEN budgetary resources in the Operations and Maintenance budget. Identify and analyze trends in receipts, obligations, and expenditures. Specific duties:
 - Assist in developing spend plans to support budget submissions.
 - Perform analysis of trends and provide recommendations to meet established obligation targets.
 - Assist in preparation of various budget exhibits using prescribed templates. Ensure all supporting documents provide sufficient evidence to justify budget submissions.
 - Make recommendations for funding targets based on analyses of activity budget estimates, historical expenditures, projected requirements, and approved funding.
 - Prepare a variety of reports covering the status of program funds, expenses, and obligations, as required by higher authority. This will not include the drafting of Congressional testimony, responses to Congressional correspondence, or agency responses to audit reports from the Inspector General, the Government Accountability Office, or other Federal audit entity.
 - Research/clear outstanding financial documents to include credit card purchases, MILSTRIP, contracts, and other documents are required.
 - Assist in the monitoring of year-end closing to ensure proper and full use of program funds, with no anti-deficiency violation.

Qualifications:

- Prefer Naval Special Warfare or Special Operations Experience. Minimum 8 years of DoD Financial Management experience.
- Financial Manager Level II
- Experience in high paced DoN/DoD Financial Management office.
- Security Clearance: Active SECRET CLEARANCE required.

B. SOF Analyst/Business Systems Engineer LII

Skybridge Tactical

Coronado, CA

Travel: Less than 10 percent. Anticipate 2-3 visits to NSW East Coast commands.

Salary: 85 K Annual. Negotiable based on qualifications.

NSW TECH SUPPORT: Team Skybridge (Skybridge Tactical/ARMA/Strategos/Parsons) has job openings for motivated leaders and technicians to support SOF/NSW Operational Forces. We take exceptional pride in providing relevant and qualified SOF Professional Services to the Operational Forces.

Job Dates: Apply present to 7 APR Anticipated employment start date 20 APR 17.

Location: COMNAVSPECWARCOM/NB CORONADO (NAB site)

- Ensures all customer problems are resolved quickly and to the satisfaction of the customer
- Takes complex customer orders using order systems and provides accurate pricing information
- Assembles parcels and prepares goods for shipping by wrapping items in insulation, inserting items into shipping containers, weighing packages, and affixing labels to parcels
- Sets up and operates printing, binding, and other related equipment using customer supplied original media and documents
- Maintains a safe, clean and orderly retail Center

Profit:

- Ensures confidentiality of customer data and careful handling of documents, media, and packages
- Processes financial transactions using a Point of Sale terminal (POS), including handling cash and making change
- Cleans, repairs, and stocks all retail center printing and shipping equipment and supplies to provide optimal performance and availability
- Stays current on retail Center merchandising materials and ensures proper display of all retail area product and signage
- Takes preemptive action to prevent errors and waste
- Completes required financial paperwork and may assist with financial reporting including daily sales, close-outs and bank deposits
- Follows FedEx Office standard operating procedures as well as adhering to legal, HR, safety, customer service and security policies and procedures

Self Management:

- Performs multiple tasks at the same time
- Looks for opportunities to improve knowledge and skills within the retail Center
- Able to operate with minimal supervision
- Adheres to all FedEx Office team member and retail center standards, as outlined in the team member handbook
- All other duties as needed or required

Minimum Qualifications and Requirements:

- High school diploma or equivalent education
- 6+ months of specialized experience
- Excellent verbal and written communication skills
- For new hires, must meet all FedEx Office employment qualifications in force at time of hiring
- For current FedEx Office team members, must meet hiring criteria for the position and transfer requirements as outlined in the Team Member Handbook

Essential Functions:

- Ability to stand during entire shift, excluding meal and rest periods
- Ability to move and lift 55 pounds
- Ability, on a consistent basis, to bend/twist at the waist and knees
- Ability, on a consistent basis, to communicate effectively with customers, vendors, and other team members
- Ability, on a consistent basis, to perform work activities requiring cooperation and instruction
- Ability, on a consistent basis, to function in a fast-paced environment, under substantial pressure
- Ability, on a consistent basis, to maintain attention and concentration for extended periods of time
- Ability, on a consistent basis, to work with minimal supervision
- Ability, on a consistent basis, to report regularly to work and maintain established business hours in order to support the FedEx Office business; regular attendance and/or reporting could include regular attendance at a physical location and/or maintaining established business hours depending on the scope and nature of the position

Quality Driven Management (QDM):

(Quality Driven Management strives to deliver market-leading customer experience, business excellence, and financial return through a Quality-oriented culture and day-to-day application of Quality science.)

- Suggests areas for improvement in internal processes along with possible solutions
- Works with management to reduce company costs/wastes, and to optimize profitability in areas of responsibility
- Applies Quality concepts presented at training during daily activities
- Supports FedEx Office Quality initiatives

- Nurturing high-end clientele to ensure all products and orders for high profile client processed and addressed within established service levels
- Assists with follow up on customer inquiries with other departments or third parties as needed.
- Processes and investigates returns and replacement orders
- Processes and updates customer information with arvato or client owned tools
- Completes Handoff Management: Coordinates release of new products, management of orderable products
- Management of BOM (Bill of Material) and product status
- Participation and administration of special projects with client and internal organization
- Follow ISO processes
- Manages any inquiries, issues and improvements in regards to logistics, shipping or trade
- Works with client's and arvato owned tools and websites
- Answer customer inquiries about order status scenarios and troubleshooting technical issues
- Identify emerging issues and trending problems for solution
- Responsible for inventory management, scrapping and all tracking across business lines.
- Monitor fulfillment status and volumes for all business lines to ensure all service levels are met as established by the company and client
- Manage implementation of change requests to run business as impact fulfillment, materials or shipping
- Full ownership of stock management onsite at client facility, including but not limited to execution and responsibility for physical stock checks, ensure inventory accuracy and process obsolescence
- Develop, maintain and adhere to processes for highest level of inventory management within internal warehouse
- Issue shipping instructions to freight forwarders and ownership of all communications
- Obtain PODs as required by any client or Arvato departments
- Participate in testing for new projects or change requests
- Coordinate with global teams for supporting all supply chain aspects of businesses, including back up scenarios to other locations
- Complies with company set procedures
- Supports account's specific programs
- Assists in developing and streamlining procedures
- Job duties listed may be changed/modified/deleted at any time by the Client and/or Company; any other job duties may be assigned as needed.

Job Requirements:

- High school diploma or higher
- Relevant experience in a similar role
- Relevant stores/shipping /stock control experience
- Knowledge of good stock keeping procedures & systems
- Excellent written communication skills
- Good familiarity with PCs, including MS Windows Operating System and the Internet
- Working knowledge of Microsoft Word, Excel, e-mail.

Knowledge, Skills & Abilities:

- Requires to effectively communicate and work with professionals in other departments and customers, which may lead to independent decision making
- Independent worker, a self-starter, detail oriented, analytical and have ability to handle multiple projects simultaneously
- Customer focused and results oriented
- Excellent organizational skills and follow through discipline
- Excellent written and oral communication skills in English and preferably a second language
- Excellent comprehension skills
- Problem solving skills
- Familiarity with ERP systems such as SAP preferred
- Forklift driving certification & experience preferred
- Affinity with the games industry is a plus
- Affinity with eCommerce and the internet is a plus

Physical Demands & Work Environment:

The position requires the following:

- Requires mobility and lifting.

